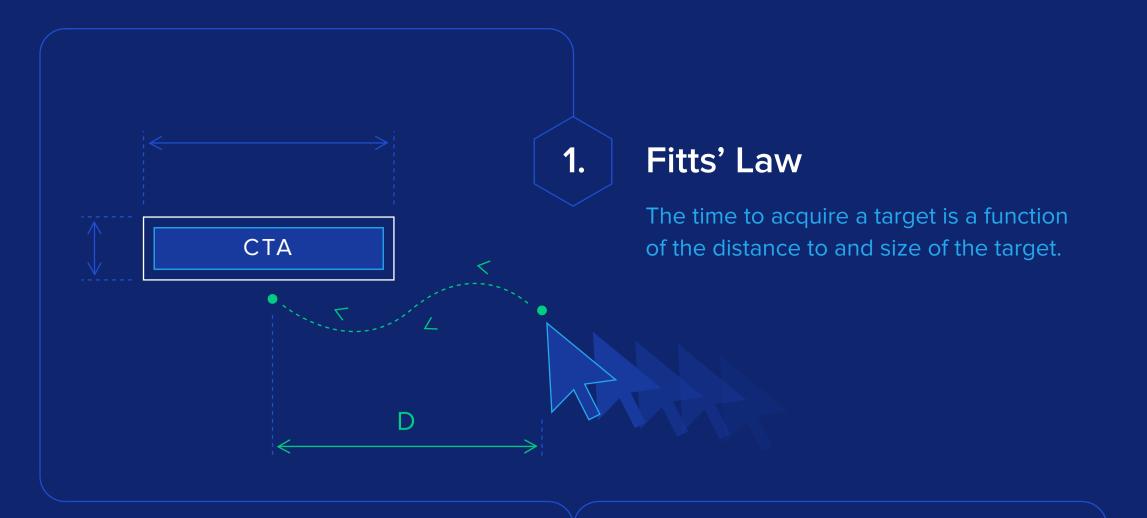
# The Laws of UX

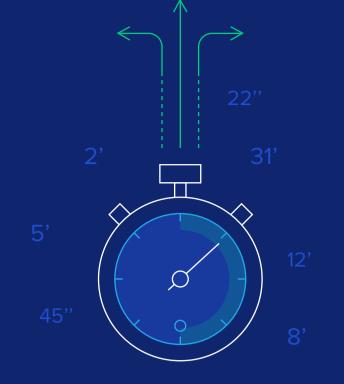


2.

## Hick's Law

The time it takes to make a decision increases with the number and complexity of choices.

 $\mathbf{k}^{\mathsf{TM}}$ 

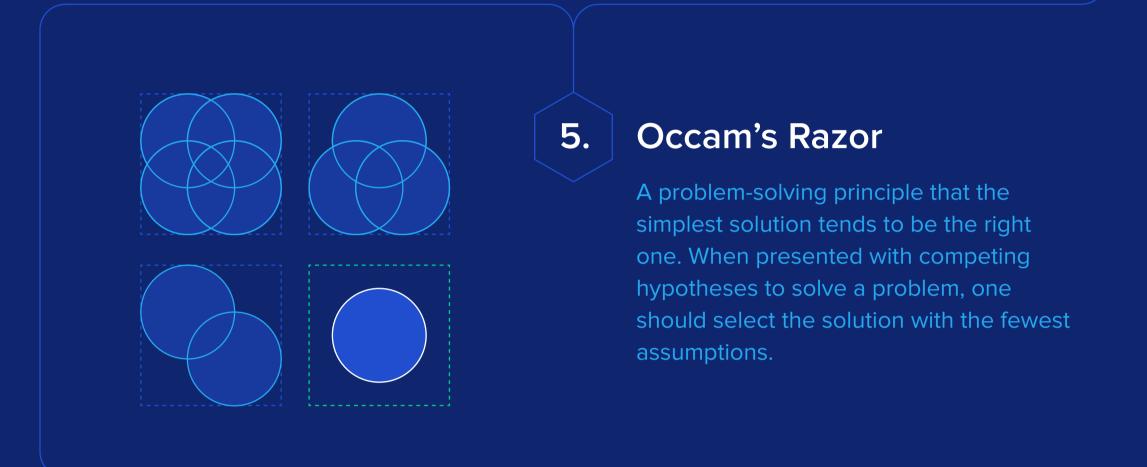


#### Jacob's Law

Users spend most of their time on other

3.





#### **Pareto Principle**

6.



or minus 2) items in their working memory.

The Pareto principle states that, for many events, roughly 80% of the effects come from 20% of the causes.



## Von Restorff Effect

Also known as The Isolation Effect, this effect predicts that when multiple similar objects are present, the one that differs from the rest is most likely to be remembered.

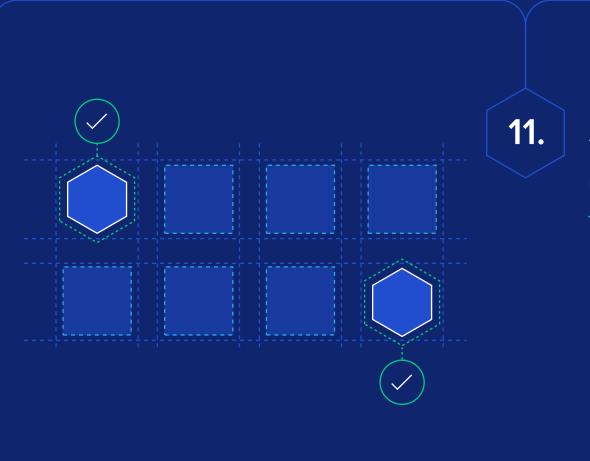








Productivity soars when a computer and its users interact at a pace (<400ms) that ensures that neither has to wait on the other.



## **Serial Position Effect**

T

 $\bigcirc$ 

Users have a propensity to best remember the first and last items in a series.

**∢toptal**<sup>®</sup> 2018